

Terms & Conditions

1. The properties collectively known as Le Moulin de Lantouy, Salvagnac-Cajarc ("the Property") are offered in whole or in part for holiday rental subject to confirmation by the Owners to the renter ("the Client").
2. To reserve the Property, the Client should complete and sign the booking form and return it together with payment of the initial non-refundable deposit (25% of the total rent due). Following receipt of the booking form and deposit, the Owners will send a confirmation invoice and statement. This is the formal acceptance of the booking.
3. The balance of the rent is payable not less than 4 weeks before the start of the rental period. If payment is not received by the due date, the Owners reserve the right to give notice in writing that the reservation is cancelled. The Client will remain liable to pay the balance of the rent unless the Owners are able to re-let the Property. In this event, clause 6 of these booking conditions will apply. Reservations made within six weeks of the start of the rental period require full payment at the time of booking.
4. Any chargeable expenses arising during the rental period should be settled locally with the Owners or their representative before departure. To the extent that the Owners become liable for such expenses or the Owners are informed that amounts are outstanding to the Owners' representatives, then these amounts will also be deducted from the security deposit (see clause 5).
5. A security deposit of €150 is required in case of, for example, damage to the property or its contents or additional cleaning charges. However, the sum reserved by this clause shall not limit the Client's liability to the Owners. The Owners will account to the Client for the security deposit or refund the whole amount within two weeks after the end of the rental period.
6. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds of the amounts paid will be made if the Owners are able to re-let the property, and any expenses or losses incurred in so doing will be deducted from the refundable amount. Should the Client need to terminate the stay early, there will be no reimbursement of rent. The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc, since these are not covered by the owner's insurance.
7. The rental period shall commence at 4.00pm on the first day and finish at 10.00am on the last day. The Owners shall not be obliged to offer access to the site, facilities or accommodation before the times stated and the Client shall not be entitled to remain in occupation after the time stated. However, wherever possible the Owners will endeavour to accommodate the needs of the Client. Additional cleaning labour charges due to late departure will be deducted from the security deposit.
8. Rental periods will run from a Saturday to a Saturday. However, wherever possible the Owners will endeavour to accommodate the needs of the Client. During peak periods, a full week's rent will be due for any part week unless the property can be let for the remaining days, in which case the rent will be charged pro-rata.
9. The maximum number to reside in the Property must not exceed that stated in the brochure unless the Owners have given permission.
10. The Client agrees to be a considerate tenant and to take good care of the Property and to leave it in a clean and tidy condition at the end of the rental period. Although a final clean is included in our prices, the Owners reserve the right to make a retention from the security deposit to cover additional cleaning costs if the Client leaves the Property in an unacceptable condition. The Client also agrees not to act in any way which would cause disturbance to those resident in neighbouring properties.
11. The Client agrees not to use the rental agreement to benefit in any way from any third party, person or enterprise, unless by written agreement from the Owners.
12. The Owners can accept only domestic pets included and agreed upon at the time of booking. The Client should supervise their pets' behaviour and sanitation.
13. In the event that the Client is dissatisfied with any aspect of the condition in which they find the property at the commencement of the rental period they must inform the Owners or the Owners' representative or agent within 48 hours of the start of the rental period. No claims for compensation can be considered in the absence of such notification.
14. The Client shall report to the Owners without delay any defects in the Property or breakdown in the equipment, machinery or appliances in the Property or grounds, and arrangements for repair and/or replacement will be made as soon as possible.
15. The Owners shall not be liable to the Client:

For any temporary defect or stoppage in the supply of public services to the Property, nor in respect of any equipment, plant, machinery or other appliances in the property or grounds.

For any loss, damage or injury which is the result of adverse weather conditions, riots, strikes or other matters beyond the control of the Owners.

For any loss, damage or inconvenience caused to or suffered by the Client if the Property shall be destroyed or substantially damaged or become unoccupied for any reason whatsoever before the start of the rental period. In any such event, the Owners shall, within seven days of notification to the Client, refund to the Client all sums previously paid in respect of the rental period.

For any loss, damage or injury caused by the Client's use of the accommodation, amenities or to the Client's vehicles and belongings or incurred by the Client during any activities. The Client accepts that the use of the facilities and the presence or effect of the naturally occurring flora and fauna are entirely at the Client's own risk.
16. Under no circumstances shall the owner's liability to the Client exceed the amount paid in respect of the rental period.
17. Internet access is provided on the property. In connecting to the WiFi hotspot provided the client agrees to comply with our terms and conditions. In particular access to any illegal content is strictly prohibited. Violation of this can result in legal prosecution. In accordance with French law, Internet connections are logged.